

- Agriculture/Poultry Production |
- Business and Administration |
- Butchery Training |
- Clinical Support Services |
- Contact Centre |
- Customer Service |
- Engineering |
- Equine |
- Fitness |
- Food Manufacturing |
- Hairdressing and Barbering |
- Hospitality and Catering |
- Information Technology |
- Leadership & Management |
- Manufacturing |
- Retail Skills |
- Speedway |
- Warehousing and Storage |



Apprenticeships, Traineeships  
and Professional Courses

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Passionate about Training & People

- Agriculture/Poultry Production |
- Business and Administration |
- Butchery Training |
- Clinical Services |
- Contact Centre |
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*As training specialists, it is essential that we provide a range of learning opportunities that meet the needs of employers and learners as well as increasing participation.*

*Key to achieving this is ensuring that we are flexible and responsive without compromising quality. Ensuring fairness, equality and the safety of our learners is fundamental to our activities.*

The high calibre of our team and the excellent resources we have developed at South Green Park have enabled us to build a reputation for quality and reliability, both locally and nationally. Our ability to impact positively on our learners as well as effectively meet the skills needs of employers resulted in a 'good' grade in our most recent Ofsted inspection.

We are committed to providing high quality training with high quality resources. We have developed a dedicated automotive and mechanical engineering training facility at the Henderson Business Centre in Norwich enabling us to further expand our delivery. Cutting edge resources at the Engineering Centre and South Green Park create a great learning environment for our learners.

This prospectus will give you a taste of the range of programmes that we provide. More information is provided on our website. If you have any further queries on availability, suitability or content of any of our courses, please feel free to contact any member of the Poultec team who will gladly assist you.

**Edward Bales**

Managing Director

Poultec Training Limited



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# Prospectus 2018

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**Agriculture Qualifications available:**

- Level 2 Intermediate and Level 3 Advanced Apprenticeship in Agriculture (Poultry Production)
- Poultry Worker Apprenticeship
- Poultry Technician Apprenticeship
- Diploma in Workbased Agriculture (Poultry) Level 2/3
- Level 2 Award/Certificate in Protecting the Welfare of Animals at Time of Killing

**Professional Courses available:**

- Poultry Passport approved
- Environmental Awareness
- Environmental Awareness
- Farm Hygiene and Biosecurity
- Hatchery Hygiene and Biosecurity
- Poultry Welfare
- Lion Training Passport approved
- Biosecurity, security and egg Handling
- Poultry health and welfare operative management
- Heat Stress
- Gait Scoring

COURSES

## Agriculture

*Poultec have been delivering training to the poultry industry for over 20 years and have an excellent record of providing the service and skills the sector requires. All of Poultec's Workbased Agricultural Diplomas and Apprenticeships are delivered on the learner's farm or hatchery which ensures all of the training is 100% relevant and reduces disruption to the employer. Poultec employs a large team of industry competent assessors which allows us to provide coverage on a national basis.*

As well as Workbased Agricultural Diplomas and Apprenticeships, Poultec offers a wide range of poultry welfare, hygiene & biosecurity and environmental courses which cover all aspects of poultry production. These can be delivered on the employer's premises, at Poultec's training centre or at any other suitable location.



**Learners rate our  
Agriculture  
teaching at**

**91%\***

\*Source: FE Choices Learner Evaluation Data 2016/17





# Butchery

*Poultec's Food Centre of Excellence is home to Norfolk's first state-of-the-art butchery training suite. Learners receive hands-on tuition from our master butcher in a range of workshops designed to give them a mix of work-based assessment and practical tutoring.*

Poultec's butchery apprenticeship programmes include monthly visits to the learners workplace to carry out training and observations combined with a monthly skills workshop delivered in our butchery suite. Each session focuses on a different subject and aims not only to improve the skills set of each apprentice but give them new ideas and techniques which can be taken back to their workplace to add value.

These courses are suitable for a range of people including established butchers, young people entering the industry or people considering a career in the industry. The butchery suite is also available for private hire as well as for one-to-one tuition.

For more information on our food manufacturing courses, see page 13.

### Butchery Qualifications available:

- Butchery Apprenticeship Standard
- FDQ Level 2 & 3 Certificate for Proficiency in Meat and Poultry
- Level 2 Award for Proficiency in Poultry Meat Inspection
- Level 2 Award/Certificate in Protecting the Welfare of Animals at Time of Killing

### Professional Courses available:

- BBQ Cuts for the Summer
- Beef Steak Primals
- Christmas Poultry
- Game Butchery
- Pork Butchery, Sides & Primals
- Sausages & Burgers
- Value added & Speciality cuts
- Venison Butchery
- Spring Lamb - whole lamb and primal cutting



COURSES



**Business and Administration  
Qualifications available:**

- Apprenticeship in Business and Administration
- Level 2, 3 and 4 Diploma in Business and Administration

**Professional Courses:**

- Time Management
- Appraisal Training
- Grievance and Disciplinary Training
- Minute Taking
- Telephone Techniques
- Organisational Skills
- KPI Setting
- Communication Skills
- Confidence Building
- Decision Making
- Negotiating Skills
- Presentation Skills
- Assertiveness Training
- Dealing with Difficult People

COURSES

# Business & Administration

*Any business, no matter what its size or type, needs a well developed and coherent infrastructure if it is to succeed. Administration forms a central element and can, when effectively incorporated, be the foundation on which a successful company can be built.*

Our training programmes have improved many businesses and individuals in the past and this success can be repeated for you. With training available either at your location or at our own training centre, we offer the best of both worlds with minimum disruption.



**Learners rate our  
Business  
Administration  
teaching at**

**94%\***

\*Source: FE Choices Learner  
Evaluation Data 2016/17





## Clinical Support Services

*We have a wealth of experience in the delivery of qualifications for support staff in the medical sector. From large NHS Trusts to small surgeries, our staff will provide structured support. Working in partnership with your team, we will help new and existing staff thrive. With a focus on efficiency, attention to detail and confidentiality we can make a genuine difference to your support staff.*

### Qualifications available:

- Level 2 Diploma in Business and Administration
- Level 3 Diploma in Business and Administration
- Level 2 Diploma in Customer Service
- Level 3 Diploma in Customer Service
- Level 4 Diploma in Business and Administration
  
- Level 2 Customer Service Practitioner Standard
- Level 3 Business Administration Standard



COURSES



**Contact Centre Qualifications available:**

- Apprenticeship in Contact Centre Operations
- Level 2 Diploma Contact Centre Operations

**Professional Courses available in:**

- Telephone Techniques
- Information Gathering
- Personal Motivation

# Contact Centre

*With the ever increasing focus on telecommunications as a means of reaching customers, it is essential that staff have the correct approach and skills to deal with customers quickly and efficiently. Poultec's training complies with organisational requirements and offers staff the opportunity to develop the tools they need to deliver effective customer service for the organisation.*

These qualifications are flexible and units can be chosen across levels 1, 2 and 3 to provide a personalised Diploma, supporting a wide variety of job roles.

The mix of units can cover IT skills, Customer Care, Health and Safety as well as Contact Centre bespoke software.

The Contact Centre Diploma can lead to other qualification routes such as Customer Service, Business Administration and IT, therefore offering a suite of personal development.

For information on our Information Technology courses, see page 16.





## Customer Service

*A positive impression and going that extra mile will always make the difference to your customers and the company's profitability. The customer is the most important person in any business and your reputation relies on them being given excellent service.*

The Customer Service Diploma is aimed at those who want to improve the level of service in customer facing roles.

Poultec's courses are for anyone who is in a customer focused role, and wants to evaluate and improve their confidence with customers.

### Customer Service Qualifications available:

- Apprenticeship in Customer Service
- Customer Service Practitioner
- Level 2 Diploma in Customer Service
- Level 3 Diploma in Customer Service

### Professional Courses available in:

- Communication Skills
- Confidence Building
- Professional Effectiveness



COURSES

**Engineering Qualifications available:**

- Apprenticeship in Performing Engineering Operations
- Level 1 NVQ Certificate in Performing Engineering Operations
- Level 2 NVQ Certificate in Performing Engineering Operations

**Professional courses available in:**

- Welding and Fabrication
- Motorcycle Race Preparation
- Motorcycle Maintenance
- Composite Manufacture
- Precision Engineering

## Engineering

*Poultec offers training to learners with an interest in Automotive Engineering Technology. These courses have been designed to attract new and develop existing employees in engineering related trades and professions.*

Based at our dedicated Engineering centre in Norwich, courses provide learners with the skills and experience to repair and maintain motor vehicles and gain experience in composite manufacturing.

Working with a range of vehicles, including speedway and grasstrack bikes. Learners gain hands-on experience in the manufacture and assembly of component parts and carrying out race preparations. This provides skills that can be transferred to other engineering sectors.





# Equine

*Poultec's suite of equine training programmes provide an ideal method of gaining knowledge and skills when taking the first steps into a career in horse care or for those already working in equine looking to develop their skills and knowledge further. Poultec's specialist team of equine tutors have extensive experience of providing training programmes tailored to both the individual learner and to their work-place..*

The Horse Care apprenticeships can be delivered at both Intermediate and Advanced levels – these include a work based diploma, technical certificate as well as Functional Skills Maths and English. The qualifications have a variety of pathways, specific to the function provided by the yard, as well as a diverse range of units to select from, ensuring that the qualification truly matches the work place.

### Equine Qualifications available:

- Horse Care Apprenticeship
- Level 2 Diploma in Work Based Horse Care
- Level 3 NVQ Diploma in Work Based Horse Care and Management
- Level 2 Certificate in the Principles of Horse Care
- Level 3 Certificate in the Principles of Horse Care and Management

### Professional Courses available:

- Level 3 Award in Transporting Horses on short journeys
- Level 3 Award in Transporting Horses on long journeys (attendant & driver)
- CIEH Foundation Occupational Health & Safety (Level 2)
- QA Level 3 Award in Emergency First Aid at work (RQF)
- QA Level 3 Award in First Aid at Work (RQF)
- Principles of Manual Handling



COURSES



YMCA

1st4sport  
Qualifications

#### Fitness Qualifications available:

Exercise and fitness Apprenticeship

Level 1 Award in Fitness and Physical Activity

Level 2 NVQ Diploma in Instructing Exercise and Fitness (QCF)  
(Gym-based Exercise)

Level 2 Certificate in Fitness Instructing (QCF) (Gym-based Exercise)

Level 3 NVQ Diploma in Personal Training (QCF)

Level 3 Certificate in Personal Training (QCF)

Level 2 Certificate in Supporting Learning in Physical Education and School Sport

Level 2 Award in Multi Skills Development in Sport

Level 2 Award in Active Leisure and Learning

Level 3 NVQ Diploma in Supporting the Delivery of Physical education and School Sport

## Fitness

*The exercise and fitness industry provides highly rewarding and flexible career opportunities. Fitness instructors create programmes for individuals to improve their health and wellbeing. They provide advice and guidance for gym users and monitor an individual's progress. Fitness instructors are the face of the gym and require good levels of customer service and excellent communication skills.*

Poultec's suite of fitness qualifications are aimed at individuals working within the exercise and fitness industry; from gym instructor to personal trainer. The suite of qualifications combines anatomy, the rules of exercise with customer service and the practicalities of running a gym facility. The qualifications will provide knowledge for learners to enable them to develop exercise programmes and support clients through their programmes.

The qualifications are made up of mandatory and optional units – optional units can be selected to ensure that the qualification is tailored specifically to the learners place of work.





# Food Manufacturing

*Poultec Training are recognised as a market leading provider with specialist expertise in the food manufacturing sector. Poultec employs a large team of industry competent assessors and trainers who deliver on a national basis.*

Poultec delivers food manufacturing qualifications in the workplace. This is planned with the employer to ensure all staff receive the required training, including staff on night shifts. Poultec have developed customised programmes which relate directly to the employer's varied work procedures and tasks making the training 100% relevant to all learners.

Poultec offers a wide range of consultancy and industry relevant courses (see page 25), at different levels to cater for the entire workforce. These courses can be delivered on the employer's premises, at Poultec's Training Centre or at any other suitable location.

### Food Manufacturing Qualifications available:

- Food Processor Operator Apprenticeship
- Advanced Food Processor Operator Apprenticeship
- Level 2 & 3 Certificate for Proficiency in Food Industry Skills
- Level 2 & 3 Certificate for Proficiency in Meat and Poultry
- Level 2 Award for Proficiency in Poultry Meat Inspection
- Level 2 Award/Certificate in Protecting the Welfare of Animals at Time of Killing
- Level 2 Diploma in Food and Drink Operation

### Professional Courses available:

- Introductory/Foundation/Intermediate Award in Food Safety
- Principles of HACCP
- Maintaining Health and Safety in the workplace
- Maintaining Food Safety in the workplace
- Understanding Working with others
- Lifting and Handling materials in food operations
- Understanding Product change overs in food operations
- Understanding Packing Orders in Food operations
- Understanding Continuous Improvement in the workplace ( Kaizen)
- Understanding Failure Mode and Effect Analysis ( FMEA)



**Learners rate our Manufacturing teaching at**

**91%\***

\*Source: FE Choices Learner Evaluation Data 2016/17



COURSES



**Hairdressing and Barbering  
Qualifications available:**

- Apprenticeship in Hairdressing
- Apprenticeship in Barbering
- Level 2 NVQ Diploma in Hairdressing
- Level 2 NVQ Diploma in Barbering
- NVQ Level 2 Award in Cut Hair Using Basic Techniques
- NVQ Level 2 Award in Plait and Twist Hair
- NVQ Level 2 Award in Colour and Lighten Hair
- NVQ Level 2 Award in Change of Hair Colour
- NVQ Level 2 Award in Perm and Neutralise Hair
- NVQ Level 2 Award in Cut Hair Using Basic Techniques
- NVQ Level 3 Award in Colour Hair Using a Variety of Techniques
- NVQ Level 4 Award in Provide Colour Correction Services

**Professional Courses available:**

- Cutting techniques
- Colouring
- Styling and dressing techniques

COURSES

# Hairdressing and Barbering

*Combining a modern, well equipped teaching salon with experienced hairdressing tutors, Poultec provides a truly impressive learning environment for learners.*

Our suite of training programmes provides a vast choice for learners, from those who have recently left school and wanting to pursue a career in hairdressing, through to experienced hairdressers aiming to refresh their skills or learn new techniques.

Evening courses also available, ideal for those wanting to extend their skills or planning a change of career.



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## Hospitality & Catering

*If you have the appetite, then we have the ingredients for success. Our dedicated trainers can visit candidates at their place of work and carry out training that fits within their job role and is flexible to the employers needs.*

There is also the opportunity for learners to attend our cookery workshops to obtain more skills. These run monthly and offer practical learning as well as knowledge enhancement. Employers have been able to see actual improvements in many areas of their business as employees improve their skills, thus helping the business to move forward in a continually changing, expanding and competitive industry.

### Hospitality and Catering Qualifications available

- Apprenticeship: Hospitality Team Member
- Apprenticeship: Commis Chef
- Apprenticeship: Hospitality Supervisor
- Apprenticeship: Senior Chef  
Production Cookery
- Apprenticeship: Chef de Partie

### Professional Courses available in:

- Knife Skills
- Stocks, Soups and Sauces
- Pastries
- Dough
- Cake Making and Decorating
- Hot and Cold Deserts
- Meat and Fish Dishes
- Dishes for Special Diets



We are rated at  
**95%**  
for learner  
satisfaction\*

\*Source: FE Choices Learner  
Satisfaction Survey 2016-17



COURSES



**Information Technology Qualifications available::**

- IT Apprenticeship
- Certificate for IT Users (ITQ) (QCF)
- Diploma for IT Users (ITQ) (QCF)
- ITQ for beginners
- City & Guilds Functional Skills in IT (all levels)

**Computer Courses:**

- Introduction to Computing
- Microsoft Word
- Microsoft Publisher
- Microsoft Excel
- Microsoft Access
- Microsoft PowerPoint
- Microsoft Outlook
- Intro Set up Sage
- Sage 50 Stage 1, 2 and 3
- Sage Payroll stage 1 and 2
- Sage Instant Accounts 1, 2 and 3
- Adobe - Photoshop
- Adobe - InDesign
- Adobe - Illustrator

COURSES

# Information Technology

*With our qualified tutors and dedicated computer suites, you are guaranteed an excellent learning experience. We also offer on-site training for companies that have specific requirements. Courses are available from beginner right up to advanced level.*

Poultec's IT vehicle provides a truly mobile IT suite containing high specification laptops for ten people and a tutor. The high-speed broadband connection and generated power supply enables training to be delivered in any location.

Poultec can provide bespoke software training for your own business software.

**Training Suites are available for hire**





# Leadership & Management

*Successful and effective managers are key for all businesses. Managers require the skills to direct and develop their teams, while also being focused on achieving business objectives.*

Poultec's ILM management courses are an ideal way to learn and develop supervisory or management skills. Our work-based courses allow the development of knowledge and skills while in the place of work. This combined with the vast selection of units, allows training to be relevant to the workplace and focused on the skills you would like to learn or develop.

## Leadership & Management Qualifications available:

- level 2 Team Leading & Management Apprenticeship
- Level 3 Team Leading Supervisor Apprenticeship
- Level 5 Operations Departmental Manager Apprenticeship

## Professional Courses:

- Time Management
- Appraisal Training
- Organisational Skills
- KPI Setting
- Communication Skills
- Decision Making
- Negotiating Skills
- Presentation Skills
- Assertiveness Training
- Dealing with Difficult People



COURSES



**Manufacturing Qualifications available:**

- Apprenticeship in Improving Operational Performance - Performing Manufacturing Operations
- Level 2 NVQ Diploma in Performing Manufacturing Operations

**Professional Courses available in:**

- CIEH Level 2 Award in Health & Safety in the Workplace
- CIEH Level 2 Award in Principles of Manual Handling
- CIEH Level 3 Award - Risk Assessment Principles and Practice
- CIEH Level 3 Award in Health & Safety in the Workplace
- CIEH Level 4 Award in Health & Safety in the Workplace
- IOSH Managing Safety

# Manufacturing

*Poultec Training are recognised as a market leading provider with specialist expertise in the manufacturing sector. Poultec employs a large team of industry competent assessors and trainers who deliver on a national basis.*

Poultec delivers manufacturing qualifications in the workplace. This is planned with the employer to ensure all staff receive the required training, including staff on night shifts. Poultec have developed customised programmes which relate directly to the employer's varied work procedures and tasks making the training 100% relevant to all learners.

Poultec offers a wide range of short courses (see page 24), at different levels to cater for the entire workforce. These courses can be delivered on the employer's premises, at Poultec's Training Centre or at any other suitable location.

For information on our Engineering courses, see page 10.

For information on our Warehousing & Storage courses, see page 21.



**We are rated at**

**95%**

**for employer satisfaction\***

\*Source: FE choices Employer Satisfaction Survey 2016-17



## Retail Skills

*Strong competition and changes in consumer lifestyles are all helping to change the face of retailing. To be able to provide the very highest standards of service requires staff who have been trained and developed to meet those standards.*

Aimed at those working in retail and a customer focused environment, the Retail Skills qualifications enable you to develop skills across a range of units, covering displaying stock, processing payments, resolving customer service problems and working effectively in a retail team. Specialist categories, for example 'help customers to buy lottery tickets' or 'promote beauty products to customers' can also be taken as part of the Diploma, depending on your job role.

### Retail Qualifications available

- Apprenticeship in Retail Skills
- Level 2 Diploma in Retail Skills
- Level 3 Diploma in Retail Management

### Professional Courses available in

- Point of Sale
- Direct Sales
- Product Knowledge
- Customer Experience
- Consumer Law

Learners rate our  
Retail teaching at  
**96%\***

\*Source: FE Choices Learner  
Evaluation Data 2016/17



poultec<sup>™</sup>  
the training specialists



COURSES



**Speedway Qualifications available:**

Level 2 Diploma in Speedway  
Business Skills

**Modules include:**

- Media Studies/Communications
- Seeking Sponsorship
- Running a Business
- BSPA -Speedway Rules and Regulations
- Sports Psychology
- Fitness & Sports Injuries
- Representing your Team
- Race set up & Track Directory
- Racing Abroad
- Workplace Health & Safety
- Bike Maintenance/Engineering
- Track Days
- Maths and English

COURSES

# Speedway

*Combining our modern Engineering centre and knowledge of the sector, Poultec has created a Speedway training programme for personal & professional development.*

The programme is developed to give speedway riders the skills and knowledge to develop their professional career/business. To be successful, performance on the track needs to be supported by a professional setup off the track.



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## Warehousing & Storage

*The warehousing and logistics industry is the UK's 5th biggest sector employing 1.7 million people. Poultec's Level 2 Certificate in Warehousing and Storage is aimed at developing staff skills and industry knowledge of warehousing, storage and logistical activities.*

The qualifications cover the safe and efficient receipt, movement, storage, handling and dispatch of goods in a warehousing and logistics environment. They are equally suited to those with some knowledge of the industry already employed as a warehouse operative or a completely new recruit to the sector.

### Warehousing and Storage Qualifications available:

- Apprenticeship in Warehousing and Storage
- Level 2 Certificate in Warehousing and Storage Principles
- Level 2 Certificate in Warehousing and Storage Skills

### Professional Courses available in:

- Record Keeping
- Principles of Manual Handling



COURSES



English, Maths and IT courses available:

- Functional Skills English (all levels)
- Functional Skills Maths (all levels)
- Functional Skills IT (all levels)

# Functional Skills - English, Maths and IT

*Our dedicated trainers deliver flexible training courses in the workplace linking development to job roles and meeting the needs of learners and employers.*

Our Skills for Life programmes improve your levels of Maths, English and IT, to help you progress in work and in society in general.

You may need to demonstrate your level of Maths, English and IT for career progression or for course admission. If you would like to simply improve your confidence and be better at everyday tasks, Poultec can offer training in English & Maths and guide you through a national qualification.



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## Team Building

*The Poultec Team Building courses are ideal for providing a developmental experience away from your normal environment. New surroundings bring new thinking, new motivation, new approaches and new commitment. Whether you are enriching the learning experiences of an existing group, developing the potential of a challenging department or asking more of a certain group of people, this course will challenge and develop the individual as well as the group as a whole.*

With experienced leaders from the armed forces, industry, training and the world of learning, Poultec offers the structure and personnel to provide a programme which delivers the impact needed to challenge and develop cognitive skills. A one-day team building programme has been specifically developed to provide a perfect balance of mental and physical challenges. All activities have full risk assessments and have been specifically developed to comply with Health & Safety best practice.

The purpose built facilities at South Green Park offer an easy to access venue, just a 5 minute drive from the A47. The excellent facilities mean that our chefs are available to prepare refreshments for your group to enjoy; further enhancing the experience.

### Areas that are covered

- Roles within a team
- Team dynamics and effective communication
- Identifying individual strengths & weaknesses
- Using individual strengths to the benefit of the team /community
- Maintaining cohesion
- Effective Leadership
- Goals & goal setting
- Receiving & disseminating instructions
- Revising plans, why, when & how
- Celebration





From 5 years

- Food Production
- Outdoor Activities
- Cookery Workshops
- Enterprise Skills – *develop a burger*
- Healthy Eating & Nutrition
- Hospitality & Catering – *including one-off sessions in subjects such as Silver Service and catering.*
- Hair & Beauty
- Manufacturing & Product Design
- Information Technology
- Team Leadership
- Hairdressing & Barbering
- Customer Service
- Retail
- CV Writing and Interview Skills

## Schools and Youth Groups

*Poultec has provided state-of-art facilities, specifically tailored to young people. Trainers have extensive industry experience and have enhanced DBS checks, therefore giving students a very positive experience in a safe environment. This unique, professional environment is ideally placed to develop transferable work-related skills and experience.*

Opposite are examples of courses we offer, but we welcome the opportunity to discuss providing bespoke courses.

We also provide qualifications to support the delivery of Physical Education and School Sport - *See page 12 for details*

COURSES



# Professional Courses

We deliver a wide range of nationally accredited professional courses at South Green Park or at your company premises if preferred. In addition to the accredited courses, we can also offer bespoke training tailored to your needs. For more information, please visit our website or call us on 01362 850983.

<ul style="list-style-type: none"> <li>CIEH Foundation Occupational Health and Safety (Level 2)</li> <li>QA Level 3 Award in Emergency First Aid at Work (RQF)</li> <li>Principles of Manual Handling</li> <li>QA Level 3 Award First Aid at Work (RQF)</li> </ul> <p><i>Health and Safety</i>      <i>First Aid</i></p>	<ul style="list-style-type: none"> <li>Principles of Manual Handling</li> <li>Risk Assessment Principals and Practice</li> <li>CIEH Intermediate Occupational Health and Safety (Level 3)</li> <li>IOSH Managing Safety</li> <li>Retail - Health &amp; Safety</li> </ul>	<ul style="list-style-type: none"> <li>Fire Awareness Training</li> <li>Fire Marshall Training</li> <li>Ladder Safety</li> <li>Machine Operators - Health &amp; Safety</li> </ul>
<ul style="list-style-type: none"> <li>CIEH Introductory Certificate in Food Safety (Level 1)</li> <li>CIEH Foundation Certificate in Food Safety (Level 2)</li> <li>CIEH Foundation Certificate in HACCP (Level 2)</li> </ul> <p><i>Food Safety</i></p>	<ul style="list-style-type: none"> <li>CIEH Intermediate Certificate in HACCP (Level 3)</li> <li>CIEH Intermediate Certificate in Food Safety (Level 3)</li> <li>Allergens - Awareness</li> </ul>	<ul style="list-style-type: none"> <li>Allergens - Management</li> <li>X-Ray and Metal Detector Training (<i>Bespoke</i>)</li> <li>FDQ Level 2 Award for Proficiency in Poultry Meat Inspection</li> </ul>
<ul style="list-style-type: none"> <li>Poultry Passport approved</li> <li>Poultry Welfare</li> <li>Environmental Awareness</li> <li>Farm Hygiene and Biosecurity</li> <li>Hatchery Hygiene and Biosecurity</li> </ul> <p><i>Agriculture</i></p>	<ul style="list-style-type: none"> <li>Lion Training Passport approved</li> <li>Biosecurity, security and egg handling</li> <li>Poultry health and welfare operative management</li> <li>Heat Stress</li> </ul>	<ul style="list-style-type: none"> <li>Gait Scoring</li> <li>Level 2 Award/Certificate in Protecting the Welfare of Animals at Time of Killing</li> </ul>
<ul style="list-style-type: none"> <li>ILM Level 2 Team Leading</li> <li>ILM Level 3 Management</li> <li>Time Management</li> <li>Appraisal Training</li> <li>Grievance and Disciplinary Training</li> <li>Minute Taking</li> </ul> <p><i>Business Administration &amp; Management</i></p>	<ul style="list-style-type: none"> <li>Telephone Techniques</li> <li>Organisational Skills</li> <li>KPI Setting</li> <li>Communication Skills</li> <li>Confidence Building</li> <li>Decision Making</li> </ul>	<ul style="list-style-type: none"> <li>Negotiating Skills</li> <li>Presentation Skills</li> <li>Assertiveness Training</li> <li>Dealing with Difficult People</li> </ul>
<ul style="list-style-type: none"> <li>Train the Trainer</li> </ul> <p><i>Teaching</i></p>		
<ul style="list-style-type: none"> <li>BBQ Cuts for the Summer</li> <li>Beef Steak Primals</li> <li>Christmas Poultry</li> <li>Game Butchery</li> </ul> <p><i>Butchery</i></p>	<ul style="list-style-type: none"> <li>Pork Butchery, Sides &amp; Primals</li> <li>Sausages &amp; Burgers</li> <li>Value added &amp; Speciality cuts</li> <li>Venison Butchery</li> </ul>	<ul style="list-style-type: none"> <li>Spring Lamb - whole lamb and primal cutting</li> </ul>
<ul style="list-style-type: none"> <li>Adobe Creative Cloud- Essential</li> <li>Adobe InDesign - Introduction</li> <li>Adobe PhotoShop- Introduction</li> <li>Adobe Illustrator - Introduction</li> </ul> <p><i>IT</i></p>	<ul style="list-style-type: none"> <li>Adobe Acrobat</li> <li>Microsoft Word</li> <li>Microsoft Publisher</li> <li>Microsoft Excel</li> </ul>	<ul style="list-style-type: none"> <li>Microsoft PowerPoint</li> <li>Microsoft Outlook</li> <li>Microsoft Access</li> </ul>



## Learning Vehicles

*Delivering training in the workplace allows learners to acquire skills within an environment that is familiar to them and also reduces staff downtime. Not all places of work have dedicated facilities for staff training on site, which is why Poultec have invested in three learning vehicles which allow state-of-the-art learning facilities to be brought into your workplace.*

The **IT Vehicle** is ideally suited for delivering IT based training in both the community and the workplace and contains high-specification laptop computers which provide workstations for ten students and one tutor. The on-board broadband connection provides high-speed internet access which, combined with its own generated power supply, means that IT training can be delivered in any location. As well as providing printing across its own self-contained network, the vehicle also has a large plasma screen for tutor demonstrations.

The **Hospitality Vehicle** is a fully-functioning commercial kitchen on wheels. With its own generated power supply, water storage and waste water collection, this vehicle can provide high-end kitchen facilities in any location. The vehicle contains a range of ovens, hobs and refrigeration equipment, as well as plenty of food preparation space. This versatile vehicle can be used as a food preparation area or with its own serving window as a dedicated server.

The **Information Vehicle** has been developed to provide information advice and guidance but can also double as a classroom. It has its own generated power supply, powering a large plasma screen that can be linked to a laptop computer. The soft seating area and external canopy provide excellent breakout and networking areas.

All our vehicles are available to hire, with or without support staff. Call us for more details.



[www.poultec.co.uk](http://www.poultec.co.uk) | Tel: 01362 850983



## Specialist Training Facilities

*South Green Park, the home to Poultec Training, provides high quality teaching and meeting spaces which are available to hire. Set within the Norfolk countryside, South Green Park provides a contemporary space with free WIFI and free parking.*

Our specialist teaching spaces include;

**Cookery Studio**

**Butchery**

**Product Development Kitchen**

**Hair Salon**

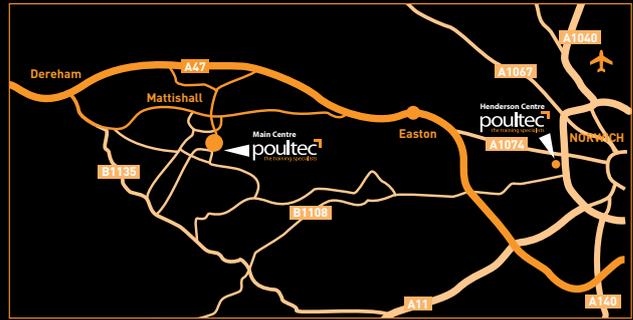
**PC and iMac Suites**

Our versatile meeting and conference suites can be prepared in a variety of layouts suitable for teaching, meetings or conferences. All suites have LCD projectors or Smart boards, complete with integrated sound systems.

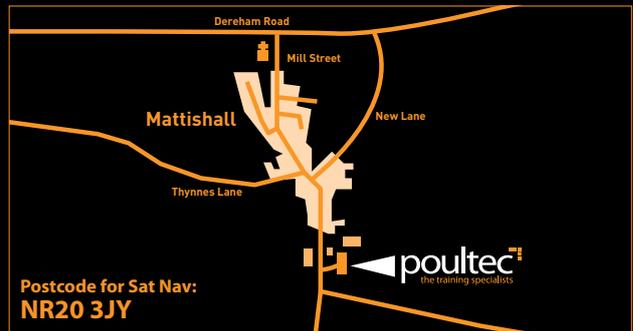
For more details, please visit [www.southgreenpark.co.uk](http://www.southgreenpark.co.uk).



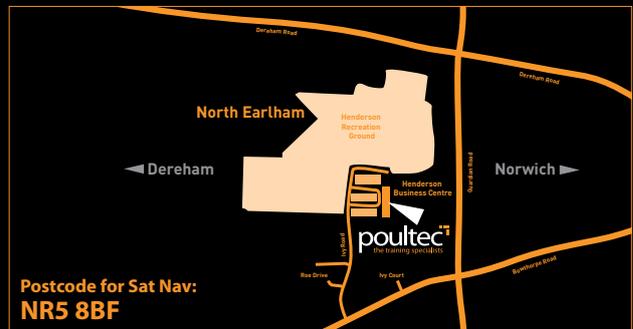
# How to find us



## Main Centre



## Engineering Centre



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